



The Old Malt House Dental Practice



## Welcome to our Practice

**Brian Thomason B.D.S. D.P.D.S.**

**Helen Butler B.D.S. D.P.D.S.**

The Old Malt House Dental Practice  
Bridge Street  
Sturminster Newton  
Dorset  
DT10 1BZ

Telephone 01258 473397

E-mail  
theoldmalthouse@btinternet.com

May we extend a warm welcome to our practice.

We take great pride in the quality of our dentistry and want to make your visits a pleasant experience. Our aim is good dental health for you and your family through preventive dentistry. That means giving you regular dental advice and helping you understand how to care for yourself to reduce the need for dental treatment.

You will find your comments and questions on any aspects of our practice are always welcomed, and we will be pleased to discuss your individual needs at any time.

This leaflet will answer some basic questions, but if you require any additional information, please do not hesitate to ask.

## Interests & Specialities

We both enjoy every aspect of dentistry.

Brian Thomason qualified from The Welsh National School of Medicine in 1983. He has special interests in oral surgery and orthodontics.

Helen Butler qualified from Belfast University in 1980 and has interests in all aspects of dentistry.

## Special services for special patients

When you arrange your first appointment, you will be encouraged to tell us if you have any special needs.

If you have any worries about visiting the dentist, we can help you overcome these fears.

We always regard children as very special patients and do everything to make their visits as pleasant and enjoyable as possible. Our main aim is to help them form good dental habits early in life.

Our whole practice is on the ground floor and easily accessible for those who cannot cope with stairs.

## Our range of services

We offer a comprehensive range of Dental services;

**CHOICE OF PAYMENT METHODS** either paying a fixed monthly amount on our capitation or care plan schemes, or paying for each individual treatment as required.

**DENTAL HYGIENIST** - here to assess and treat any periodontal (gum) problems that you may have.

**ORAL HEALTH EDUCATOR** to give advice on all aspects of dental health and diet.

**ORTHODONTIC** treatment is available to help improve the appearance of crowded or protruding teeth.

**DENTAL CARE PRODUCTS** can be obtained from us. We offer the best products available at a very reasonable cost.

## For your peace of mind

Only the highest standards of cleanliness are employed by all of our dental team. Everything that can be disposable after a single use is favoured and everything else is autoclaved or sterilised by other appropriate methods.

## Our Dental Hygienist

**CHILDREN;** it is our aim to see children for their examination followed by a short visit to our dental health educator for general oral hygiene instruction.

**ADULTS;** All patients receive a comprehensive periodontal (gum) examination by our hygienist, as part of the routine dental examination.

**EXPECTANT & NURSING MOTHERS;** advice given on the development and care of your child's teeth.

If the dentist thinks it necessary for you or your child to have further appointments with our hygienist or oral health educator then they will discuss this with you, and recommend that you make an appointment.

## Appointments

You can make an appointment for an examination either by coming into the practice, or by telephone.

Once your initial appointment is complete, we encourage you to come back to the practice at regular intervals to see that all is going well.

Your next visit can be arranged before you leave the practice.

Please give as much notice as possible if you have to cancel an appointment. We might make a charge if you do not give reasonable notice.

Appointment times can be found on the back of this leaflet.

## Procedures for payment

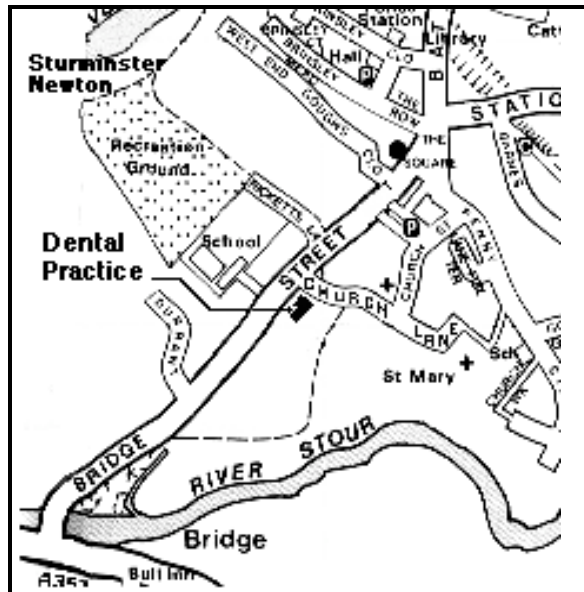
At your examination if any treatment is required you can discuss this with the dentist and then a written estimate of the cost will be given to you before you leave. Any changes to this estimate will be fully explained as they occur so that you can choose how you wish to proceed.

Our normal procedure is to pay for your examination at your first visit, and then we ask for 50% of the total treatment cost at your second appointment. The balance is due before, or at the latest, at your final appointment.

If you are worried about the cost of dental treatment or find any point about charges difficult to understand, please let us know.

**There is a charge for appointments that are made but are broken or cancelled at short notice.**

## How to find us



## Emergencies

If you need to be seen urgently, telephone the surgery as early in the day as possible and we will do our best to arrange treatment within 24 hours.

Whenever possible, please contact us about emergencies during normal surgery hours.

In the case of an emergency out of hours, phone the number below, make sure you have a pen and a piece of paper handy, and you will be given details of how to contact the on-call dentist. This is a local service which includes dentists within a 10 mile radius so you shouldn't have to travel far.

**Telephone 01258 473397**

## Opening hours

Monday to Friday	8.30 a.m. to 1.00 p.m.
	2.00 p.m. to 5.00 p.m.
Late night: Monday	6.00 p.m. to 8.00 p.m.
Saturday morning	9.00 a.m. to 1.00 p.m.

Due to our commitment to postgraduate education and staff training, there will be occasions when the practice is closed. Emergency treatment will still be available.