

The Old Malt House Dental Practice



## Welcome to our Practice

**Brian Thomason B.D.S. D.P.D.S.**  
**Helen Butler B.D.S. D.P.D.S.**

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May we extend a warm welcome to our practice.

We take great pride in the quality of our dentistry and want to make your visits a pleasant experience.

Maintaining healthy teeth and gums is so important for your wellbeing.

Our aim is good dental health for you and your family through preventive dentistry. That means giving you regular dental advice and helping you understand how to care for yourself to reduce the need for dental treatment.

You will find your comments and questions on any aspects of our practice are always welcomed, and we will be pleased to discuss your individual needs at any time.

This leaflet will answer some basic questions, but if you require any additional information, please do not hesitate to ask.

## Interests & Specialities

We both enjoy every aspect of dentistry.

Brian Thomason qualified from The Welsh National School of Medicine in 1983. He has special interests in oral surgery and orthodontics and attained a Diploma in Postgraduate Dental Studies in 2002.

Helen Butler qualified from Belfast University in 1980 and has interests in all aspects of Dentistry, and attained a Diploma in Postgraduate Dental Studies in 2003.

## Your concerns are important to us

When you arrange your first appointment, you will be encouraged to tell us if you have any special needs.

If you have any worries about visiting the dentist, we can help you overcome these fears.

We always regard children as very special patients and do everything to make their visits as pleasant and enjoyable as possible. Our main aim is to help them form good dental habits early in life.

Our whole practice is on the ground floor and easily accessible for those who cannot cope with stairs.

## Our range of services

With all the recent developments in cosmetic dentistry, it has never been easier to achieve the smile you have always wanted.

We offer a comprehensive range of Dental services, expertise and advice for maintaining your smile including the latest techniques in cosmetic, aesthetic and orthodontic treatments.

As well as conventional orthodontic treatment to improve the appearance of crowded or protruding teeth we also offer Invisalign, a new innovation in corrective orthodontic treatment.

We offer several ways to help you budget for your dental treatment, including a comprehensive monthly careplan which covers all dental treatment except laboratory bills, and a Maintenance plan which covers routine dental check ups and preventative treatment, which also offers a discount on all other dental treatment.

To compliment our range of services we stock a wide range of the best dental care products at a very reasonable cost.

## For your peace of mind

Only the highest standards of cleanliness are employed by all of our dental team. The practice has strict policies and procedures in place based on the requirements and guidelines from the Department of Health and the British Dental Association.

Everything that can be disposable after a single use is favoured and everything else is autoclaved or sterilised by other appropriate methods.

## Our Dental Hygienist

Helen Sekhon qualified from the Royal Army Dental Corp as a hygienist in 1997 and has been at the practice since 1998.

All patients receive a complete periodontal assessment as part of their routine dental examination.

Our dental hygienist is available to treat any periodontal (gum) problems, but more importantly spending the time helping you to understand how you can reduce the need for future treatment and help you to keep your teeth for life.

To compliment our hygienist we have 4 qualified Oral Health Educators at the practice who are available to give advice on all aspects of dental health and diet. This service is available to all patients at no extra charge.

## Appointments

You can make an appointment for an examination either by coming into the practice, or by telephone.

Once your initial appointment is complete, we encourage you to come back to the practice at regular intervals to see that all is going well.

Your next visit can be arranged before you leave the practice.

Please give as much notice as possible if you have to cancel an appointment. We might make a charge if you do not give reasonable notice.

Appointment times can be found on the back of this leaflet.

## Procedures for payment

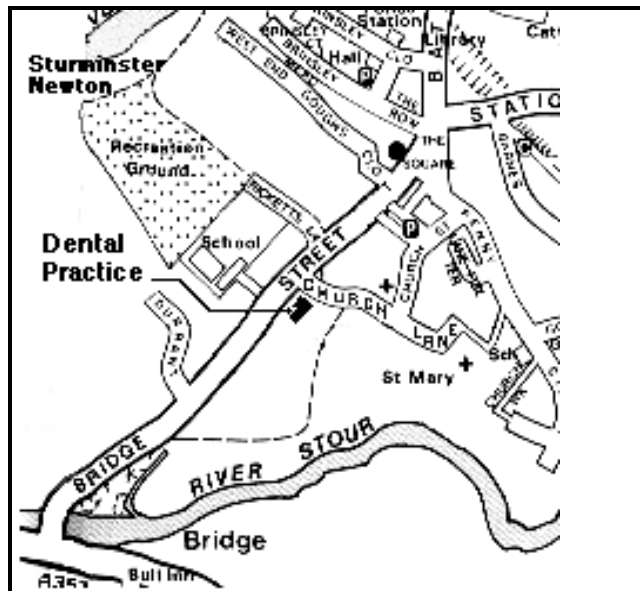
At your examination if any treatment is required you can discuss this with the dentist and then a written estimate of the cost will be given to you before you leave. Any changes to this estimate will be fully explained as they occur so that you can choose how you wish to proceed.

Our normal procedure is to pay for your examination at your first visit, and then we ask for 50% of the total treatment cost at your second appointment. The balance is due before, or at the latest, at your final appointment.

If you are worried about the cost of dental treatment or find any point about charges difficult to understand, please let us know.

**There is a charge for appointments that are made but are broken or cancelled at short notice.**

## How to find us



## Emergencies

If you need to be seen urgently, telephone the surgery as early in the day as possible and we will do our best to arrange treatment within 24 hours.

Whenever possible, please contact us about emergencies during normal surgery hours.

In the case of an emergency out of hours, phone the number below, make sure you have a pen and a piece of paper handy, and you will be given details of how to contact the on-call dentist. This is a local service which includes dentists within a 10 mile radius so you shouldn't have to travel far.

**Telephone 01258 473397**

## Opening hours

Monday to Friday	8.30 a.m. to 1.00 p.m.
	2.00 p.m. to 5.00 p.m.
Late night: Monday	6.00 p.m. to 8.00 p.m.
Saturday morning	9.00 a.m. to 1.00 p.m.
	Two per month

Due to our commitment to postgraduate education and staff training, there will be occasions when the practice is closed. Emergency treatment will still be available.