



The Old Malt House Dental Practice

## The Old Malt House Private and Dental Care Plan Patients

### **Obtaining emergency treatment**

In the event of an emergency outside of normal working hours, please telephone the practice. You will then be given the telephone number of the local on call dentist.

For Care / Maintenance Plan patients you have 24 hour world wide cover.

In the event of an emergency occurring while you are away from this area, treatment can be received either from a local dentist recommended to you, or by telephoning the emergency helpline – the numbers are on your registration card.

Any treatment you have done will need to be paid for. Please obtain a receipt. This amount can then be claimed back by completing a claim form (obtainable from the practice) and forwarding it, with the receipt, to the practice.

Please note that terms, and limits, to the type and value of emergency treatment apply. The limits are outlined in our Dental Care Plan Brochure under section 2, Emergency Insurance.